

Dixon Run Solar, LLC
Public Interaction Program



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1. Introduction

Dixon Run Solar, LLC (Dixon Run) is proposing development of a 140 megawatt (MW), fixed tilt, photovoltaic solar facility (Facility or Project) on approximately 2,080 acres of privately-owned land in Bloomfield Township, Jackson County, Ohio. Electricity generated by the Facility will be transferred to the transmission grid operated by PJM Interconnection, LLC.

Dixon Run has created an open dialogue with community members by being available via phone, email, and in-person visits. Dixon Run is committed to addressing community members' questions, complaints, and/or concerns during all phases of the Project and has developed this Public Interaction Program to assist in community engagement.

2. Public Information Meeting and Pre-Application Community Engagement

To ensure community involvement throughout the development of the Project, Dixon Run has been connecting and communicating with Project area neighbors, various local government entities, and community organizations prior to entering the Ohio Power Siting Board (OPSB) permitting process. Prior to submitting the application to the OPSB, Dixon Run representatives have met with and/or reached out to the following stakeholders:

- Jackson County Commissioners – multiple phone conversations, in-person meetings, and tour of a utility scale solar facility.
- Jackson County Economic Development Director – multiple phone conversations and in-person meetings
- Bloomfield Township Trustees – multiple phone conversations and in-person meetings
- Jackson County Engineer – multiple phone conversations and in-person meetings

Dixon Run held public information meeting on July 22, 2021 to present Project details to the community. Notices were mailed to participating and adjacent landowners and public notices were listed in the *Vinton County Courier* prior to the meeting. The public meeting details were also posted on the Project website. Residents were able to request paper copies of the site plan prior to the meeting, and the Applicant provided copies of the presentation afterwards to the personnel that requested it. The Applicant encouraged members of the public to give input to assist in planning and development efforts. Following the meeting, all questions were answered and a frequently asked questions with corresponding answers are posted to the Project website.

3. Hearings

Once the certificate application is filed, the OPSB staff will review the Project and file a report of investigation. The OPSB will schedule two hearings: a public hearing where members of the community can testify and submit comments; and an adjudicatory hearing. Dixon Run will use these hearings as an opportunity to obtain additional feedback regarding the Project. Dixon Run representatives will be available after the public hearing to address any questions and concerns from community members.

4. Complaint Resolution Plan

Dixon Run has developed a Complaint Resolution Plan to address public questions, concerns, and complaints during construction and operation of the Facility. A copy of the Complaint Resolution Plan and pre-construction and pre-operation notification letters will be provided to community members in the Project area via mail as prescribed below. The Complaint Resolution Plan also includes a Complaint Resolution Form that can be completed and sent to Dixon Run by anyone who has a complaint or question about the Project. The Complaint Resolution Plan identifies the process for the public to file a complaint/question, as well as Dixon Run's response and processing protocol. The Complaint Resolution Plan has been included as a separate exhibit to the certificate application.

5. Construction

At least seven days prior to construction, Dixon Run will send a notification letter via mail to: affected property owners and tenants who were provided notice of the public information meeting and OPSB hearings; local officials who received a copy of the application; residences located within one mile of the certificated boundary; and any other person who has requested updates regarding the Project. The notice will include a construction timeline, contact information, and a copy of the Complaint Resolution Plan and Complaint Resolution Form. As part of the Complaint Resolution Plan, Dixon Run will record all questions and complaints received and provide an initial response to each inquiry within two business days of receipt. Dixon Run will educate contractors on the Complaint Resolution Plan during Project planning and will discuss the Plan at the pre-construction meeting.

6. Operation

At least seven days prior to commencement of commercial operation, Dixon Run will send a notification letter via mail to: affected property owners and tenants who were provided notice of the public information meeting and OPSB hearings; local officials who received a copy of the application; residences located within one mile of the certificated boundary; and any other person who has requested updates regarding the Project. The notice will provide information about the start of operation and any remaining restoration activities. A copy of the Complaint Resolution Plan and Complaint Resolution Form will be provided again. As part of the Complaint Resolution Plan, Dixon Run will record all questions and complaints received and provide an initial response to each inquiry within two business days of receipt. During operation of the Facility, the O&M site contact information will be posted at the site entrances and it is expected that the local off-site O&M personnel will respond to any questions or complaints received from the public in a timely manner.

7. Project Website

The Project website, dixonrunsolar.com, provides an additional opportunity for residents to learn more about the Project and engage with Dixon Run representatives. The website also contains information applicable to the OPSB public participation and permitting processes, the public

information meeting, and Project maps. Dixon Run's contact information is also provided on the Project website, should the public have questions or concerns.

Project Inquiry and Complaint Resolution Program for Dixon Run Solar, LLC

Dixon Run Solar, LLC (Dixon Run Solar) strives to be a good partner to the community and values the input of neighbors and nearby residents (community member). We have developed the following process to address facility questions, complaints, and/or concerns for the Dixon Run Solar Project in a timely manner.

Submission of Question(s)/Concern(s):

- Email a completed copy of the attached questionnaire (see page 2) to dixonrunsolar@sunenergy1.com
- Call a Dixon Run Solar representative at 704- 662- 0375 ext. 104

Dixon Run Solar Response/ Follow-up:

- Phone inquiries will be inputted into the Questionnaire (See Page 2).
- Dixon Run Solar will attempt to respond to inquiries via phone within two business days, excluding federally-designated holidays.
 - If questions, complaints, and/or concerns cannot be properly addressed within two business days, the Dixon Run Solar team will work with applicable personnel to identify the next steps for resolution and communicate the expected timeframe of follow-up during the initial response call.
- Should additional actions be necessary for resolution, Dixon Run Solar will make attempts to provide updates on a weekly basis via phone and documented on the Questionnaire.

Resolution Process:

- Dixon Run Solar will confirm via phone that the community member's question, complaint, and/or concern has been resolved. This will be documented on the Questionnaire by Dixon Run Solar. If an email address was provided, a copy of the signed (resolved) questionnaire will be provided to the community member.
- If the community member is unsatisfied with the resolution of their complaint, they are encouraged to contact the Ohio Power Siting Board (OPSB) at 866-270-6772 or contactOPSB@puco.ohio.gov.

Documentation of Inquiry:

- All filled out Questionnaires will be submitted along with a complaint resolution report to the Ohio Power Siting Board staff on the 15th of April, July, October, and January of each year.
- All filled out Questionnaires will remain on file and available via request.

Dixon Run Solar will make a good-faith effort to address every question, complaint, or concern received. Should there be any disagreement in the resolution of issues raised, Dixon Run Solar will work with the OPSB staff and the community member to try to resolve the outstanding disagreement(s).

Questionnaire

Thank you for your interest in Dixon Run Solar, LLC. We strive to be a good neighbor and appreciate your input. To submit a Question/ Concern:

- 1) Email a completed copy of this form to dixonrunsolar@sunenergy1.com
- 2) If desired, call a Dixon Run Solar representative at 704-662-0375 ext. 104 and they will assist you in filling out this form. This method may require a return call from a representative.

A Dixon Run Solar representative will attempt to contact you via phone number provided within two business days, excluding federally-designated holidays. If you are unsatisfied with the resolution implemented, you are encouraged to contact the Ohio Power Siting Board at 866-270-6772 or contactpsb@puco.ohio.gov.

Date:	Recorders Name: <small>(If received via phone)</small>
Community Member's Name:	Community Member's Phone:
Community Member's Email:	Community Member's Address:
<p>Describe the question/concern:</p> <p style="text-align: center;"><small>(Attach additional sheets if necessary)</small></p>	
When did the problem begin? <small>(if applicable)</small>	
<p>_____</p> <p>Community Member's signature / Date <small>(if emailed)</small></p>	<p>_____</p> <p>Recorders Signature / Date <small>(Affirming that they recorded the inquiry accurately to the best of their ability)</small></p>
<p>Date(s) of Follow up and Summary of Discussion:</p> <p style="text-align: center;"><small>(Attach additional sheets if necessary)</small></p>	
<p>Documentation of Resolution Attached (Images, Notes, etc.)? Yes: <input type="checkbox"/> No: <input type="checkbox"/></p>	
<p>Has the inquiry been resolved? Yes: <input type="checkbox"/> No: <input type="checkbox"/></p>	<p>Date of resolution:</p>
<p>_____ I (Dixon Run Solar Employee) Affirm that I received verbal confirmation from the community member that their question/complaint was fully resolved and that community member had no further inquiries at the date of my signature.</p>	